

**Subject: Webinar Thurs Nov 14: General Provider Training for the Low Income Health Program (LIHP) Transition**

Dear Colleagues,

As you know, the Low Income Health Program (LIHP) Transition marks an important step toward moving LIHP enrollees into Medi-Cal on January 1, 2014.

As part of a comprehensive outreach and education effort, the Department of Health Care Services (DHCS) is pleased to offer a series of educational webinars for **physicians and other providers** on this topic.

During the transition, the majority of LIHP enrollees will shift from county-operated programs to a Medi-Cal Managed Care plan. The first webinar, "*General Provider Training for the LIHP Transition*," will focus on provider-specific guidance regarding changes to existing processes. Topics will include: 1) The process for transitioning enrollees into a Medi-Cal Managed Care plan; 2) How to become a network provider; 3) Overlap in benefits/formulary; 4) Mental Health and Substance Use Disorders; 5) Complex Conditions; 6) 12-month treatment continuation; and 7) Prisoner transitions.

We will also have time designated for Q&A. Please again note, the content of the webinar will be relevant specifically for health care providers. We ask that only provider associations, physicians and their staff, and other providers including pharmacists participate.

To participate, on the day of the event, please follow the link to the virtual meeting room and listen in from your computer speakers:

- Webinar Virtual Meeting Room:
  - <http://connectpro72759986.adobeconnect.com/lihp-provider-webinars/> (Please sign in as a Guest)

A list of upcoming topic-specific webinars is included at the end of this message. These provider webinars will include detailed information about key policy areas and the LIHP transition.

**Please note that there is a maximum capacity of 500 online attendees for these events.**

As such, attendance will be determined on a first come, first served basis. Those who are unable to access the virtual meeting room will have access to the recorded presentation after the webinar through the [DHCS LIHP Transition website](#) as well as [UCLA's Coverage Initiative website](#).

For more information on the LIHP Transition webinar, please contact Jessica Padilla at [jessicap@ucla.edu](mailto:jessicap@ucla.edu) or (310) 794-0953.

For more information on the LIHP Transition visit the LIHP Transition website at <http://www.dhcs.ca.gov/provgovpart/Pages/LIHPTransitionResource.aspx>.

## **Low Income Health Program (LIHP) Transition Provider Webinar Schedule**

### ***General Provider Training for the LIHP Transition***

Thursday, November 14<sup>th</sup> at 4:00 PM PST

In this session, DHCS and UCLA will cover broad topics for all providers that currently provide services to the LIHP population and providers who may be assigned patients during the transition. We will discuss general differences between COHS and non-COHS processes; the information that patients will receive; how to respond to questions from patients about Medi-Cal benefits; treatment authorizations; contracting; and information about future webinars.

Main topics will include: 1) The process for transitioning enrollees into a Medi-Cal Managed Care plan; 2) Overlap in benefits/formulary; 3) Mental Health and Substance Use Disorders; 4) How to become a network provider 5) Complex Conditions; 6) 12-month treatment continuation; and 7) prisoner transitions.

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### ***Navigating the LIHP Transition in a County Operated Health System (COHS)***

Wednesday, November 20<sup>th</sup> at 4:00 PM PST

In this session, DHCS and UCLA will cover broad topics for providers in COHS counties that currently provide services to the LIHP population and providers who may be assigned patients during the transition. We will discuss what information COHS patients will receive, the overlap between LIHP and COHS managed care plans and patient choice of physician (without choice of plan), how to respond to questions from patients about Medi-Cal benefits, treatment authorizations, contracting, and future webinars.

Main topics will include: 1) Who will be moving into Medi-Cal in the COHS counties; 2) How to become a network provider; 3) Overlap in benefits/formulary; 4) Mental Health and Substance Use Disorders; 5) Complex Conditions; 6) 12-month treatment continuation; and 7) prisoner transitions.

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### ***LIHP Patients, Providers, and Managed Care Assignment***

Thursday, November 21<sup>st</sup> at 4:00 PM PST

In this session, UCLA and DHCS will discuss the noticing process, where patients can obtain info on their original LIHP medical home and who they are assigned to, help providers navigate the choice letter with their patients, how to maintain treatment plans if provider is changing, and the process for exercising option of plan and provider choice.

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### ***Mental Health and Substance Use Disorder Treatment Needs during the LIHP Transition***

Tuesday, November 26<sup>th</sup> at 4:00 PM PST

In this session, DHCS and UCLA will discuss the results from the Mental Health and Substance Use Disorders workgroup and how providers should deal with formulary differences, ongoing treatment, and working with hard-to-reach populations (e.g., homeless). We will also discuss data available including PBM and pre-authorization data.

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### ***Complex and Chronic Conditions: Managing the LIHP Transition***

Tuesday, December 3<sup>rd</sup> at 4:00 PM PST

In this session, DHCS and UCLA will focus on HIV/AIDS continuity, complex and chronic condition related issues, pre-authorization, requirements around initial health assessments, and guidance on processes for providers from LIHP handing off patients, as well as providers getting new patients who were previously in LIHP and managing their care.

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Thank you,

Department of Health Care Services